

Royal Plaza on Scotts Singapore steps into the TTG Travel Hall of Fame at the 29th Annual TTG Travel Awards 2018



General Manager and Chief Experience Officer (CEO), Patrick Fiat (third from left), and Department Heads received the TTG Travel Hall of Fame Award

Singapore, 21 September 2018 – Royal Plaza on Scotts Singapore (RP) steps into the TTG Travel Hall of Fame at the 29th Annual TTG Travel Awards 2018 as the very first Asia Pacific's Best Independent Hotel to be recognised on the honourary list. The Travel Hall of Fame celebrates the region's most exceptional organisations for the impressive record of winning the same prestigious award ten consecutive times. The achievement is a meaningful one, as the title can only be attained with the travel industry's recognition as the unsurpassed leader in the field.

In the ever-evolving travel industry, RP prides itself in consistently delivering great guest experiences. The hotel strives to spice up guests' stays with fun moments, a touch of local authenticity and service from the heart.

To spruce things up, guests can expect a more vibrant look at RP with a renovation underway. Colours take centre stage in the makeover, where pops of lush red, royal blue and butterscotch yellow are added to the lobby, Royal Club Lounge and guestrooms to liven up one's stay.

"It's been an incredible eleven years! This year is a particularly exciting one, with the hotel receiving our first Travel Hall of Fame Award and a revamp of the hotel's hardware and heartware. We look forward

to welcoming our partners and guests as we unveil a fresh new look. The team is all geared up to colour your day at Royal Plaza on Scotts with a spot of colour and a twist of fun," said Patrick Fiat, General Manager and Chief Experience Officer* (CEO) of RP.

RP is marking the prestigious win by celebrating with its hotel CEOs, who are the prized capital of the organisation. The success is made possible with the CEOs' heartfelt delivery of service and happiness to the guests. To commemorate the occasion, CEOs will get to enjoy massage sessions, premium ice-cream and a feast.

*Chief Experience Officers refer to talents of Royal Plaza on Scotts, as every talent plays a key role. Each touch point is significant to the guests' experiences.

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